

Knowledge Management case studies

WEDC conference November
2005



WEDC, Kampala Uganda 2005



Agenda

- Intro KM
 - WEDC Frank Odhiambo & IRC Jaap Pels
- Five case study (short presentations)
 1. SEUF by James Varghese; Regional offices
 2. AMREF by David Mutethia; Country program KM
 3. IWSD by Marjory Kusotera; Mainstream KM
 4. TREND by Vincent Tay; First contact with KM
 5. NWRI by Dogara Bashir; From CB to RC

Break out groups to discuss details



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On KM

- KM is essentially about managing people's activity
- Focus on knowledge sharing mechanisms and practices
- Value knowledge as key asset
- KM starts (and fails) at personal level and aims at organisational change



$$K = I \times (E.S.A)$$

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The KM Learn@WELL module

- Designed by IRC & WEDC – odd one out module
- Provide materials on KM; start communication
- Face2face workshop organised by WELL partner
- Mentor, monitor by IRC & WEDC

- Articles
 - WaterLines, 30th WEDC,
 - KM4DEV www.km4dev.org/journal issue 2
- Case study organisational change / stories



To come: WELL briefing notes series

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Thanks to

- KM champions and staff from:
 - SEUF, India
 - AMREF, Kenya
 - IWSD, Zimbabwe
 - TREND, Ghana
 - NWRI, Nigeria
- Go ask THEM for details!



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Time schedule

- 14.00 – 14.30
 - Intro
 - Expectations / understanding
- 14.30 – 15.45
 - 5 Case studies + Q&A clarifications
- 15.45 Break out groups
- 17.00 Close



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